

A PLAYBOOK ON HOW TO PROMOTE A SUCCESSFUL FRATERNAL BENEFITS EVENT FOR OUR INVESTMENTS SOLUTIONS AND SERVICES.





### Introduction

This document includes information and resources to help IARs promote a successful Investment Fraternal Benefits Event specifically aimed at introducing our suite of investment services and solutions – one of the most extensive lineups of Catholic investment strategies and products in the world.

# How does the promotion of an investments fraternal benefits event differ from an insurance event?

- IARs are required by law to document and track invitation lists, archive promotional materials and provide a log on all marketing/ promotional activities.
- Field Agents can support the event through indirect means (leaving flyers on desks, tables, cork boards etc.). They cannot promote the event in a direct-to-prospect manner.

Fraternal Benefits Events are excellent forums through which you can serve the needs of the community, build relationships, sustain and grow the Order – and contribute to the health of your business. They are best in person, but can also be held virtually, in webinar format.

## Sections in this toolkit

- Invitation templates
- Event registration
- Event promotion
- Event materials





## **Invitation templates**

Personalized invitation templates, based on your event format, are available for download through the Agent Supply Store. Every resource is compliance approved. IARs must use these approved templates without additional modifications.



Order your invitation supplies 6 to 8 weeks prior to your event date.

Tip









## **Event registration**

Set up your RSVP as an opportunity to gather relevant data, track guests who attend and file with your marketing materials and event information.

Use the event registration as an opportunity to gather insights on your registrants.

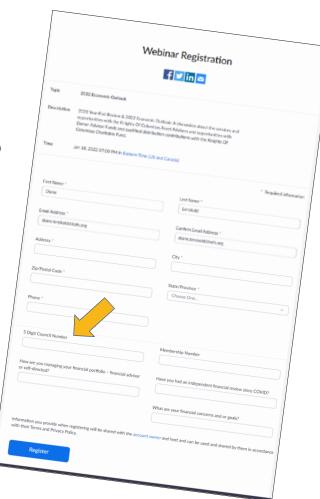
Do they work with an advisor?

What are their financial goals?

How important is alignment with their faith/values?

Do they value giving back to others?

Do they know the work of the Order?



#### An opportunity for long-term dialogue and relationships



- 1. Archive your marketing events
- 2. Follow up with attendees warm leads
- 3. Tighten your bonds with Grand Knights/councils (Notify Grand Knights if council members attended)



## **Building an invitation list**

#### **Current clients**

- · Reach out to insurance clients
- Employ a "bring a friend" approach

#### Members in your investment territory

- Collaborate with Fraternal leaders to invite members of other councils in your investment territory
- Share invitations with Grand Knights of nearby councils

#### **Community**

- Start with friends and family
- · Post to parish bulletins, website
- Find active Catholics in your territory who are not overly familiar with the Order
- Consider local and regional Catholic schools
- Don't forget any relevant non-profits and local civic organizations





## Lists: advice on prospecting

#### Focus on 'warm' leads:

Probe people you know for prospects they know who might benefit from our financial services solutions (remember to consider men and women.)

This leads to greater and faster conversion from prospect to client.

Always remember young or new fathers who may wish to join our order.



- · Family & friends
- Insurance clients & members in assigned councils
- Members in unassigned councils within IAR territory
- Acquaintances in local Catholic community from parishes, schools, business, non-profit organizations
- Active Catholics not familiar with the Knights of Columbus and/or IAR

## The power of a "network"

Word of mouth among those you know



Word of mouth generates 2x more sales than paid ads

McKinsey Research

92%

75% of people don't believe in advertisements, but 92% believe brand recommendations from friends

Nielson Global AdView Pulse



People are 4x more likely to buy when referred by friends

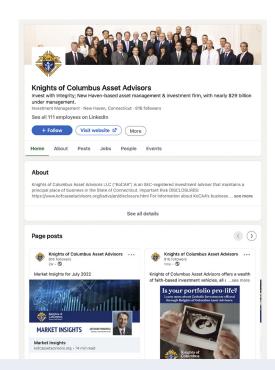
Nielson Survey on trust and advertising



## How to promote

- IARs are primary promoters (i.e.: invitations must come from IARs).
- **Establish direct communication** with your client pool and core prospects.
- Do not settle for one wave of communication; rather, plan for a series
  of at least 3 emails or combination of mail, email, phone, in-parish
  channels etc.
- Go beyond your Insurance/Fraternal territory expand to a wider audience.
- Rally the support of as many Grand Knights as possible (take the time to speak with and court them). They are permitted to promote to their respective council.
- Leverage the assortment of promotional channels available through local parishes (bulletin texts, bulletin ads, remarks after Mass, table after Mass, presence at entrance to church, flyers on cork or community boards etc.).
- Send invitation to Marketing Team for possible posting on KoCAA
   LinkedIn Account or communication with council leadership. Be sure
   to follow our parent KoCAA LinkedIn page. IARs and Field Agent, non
   IARs, can like and share posts from the KoCAA page, comments must
   be turned off.
- **Use compliant materials** available in the Agent Supply Store. If in doubt, attend office hours or ask management for clarity.





## How not to promote

- Do not use Field Agents to actively promote your event. Given they are not licensed as IARs, they are not allowed to actively promote an Investment FBN event. They can, however, distribute flyers passively or support in a behind-the-scenes and indirect manner, but not actively or directly to prospects.
- **Do not use or respond to posts on Facebook**. IARs can only participate in social media by sharing or liking posts from the KoCAA LinkedIn page.
- · When in doubt, ask for permission instead of asking for forgiveness.

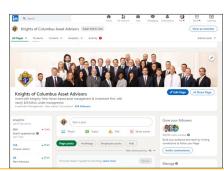


## Using KoCAA LinkedIn to promote

#### LinkedIn example

If you have an upcoming Fraternal Benefit Investment Event and would like to promote via social media, contact the marketing department by submitting a request in the Agent Portal via the <u>Feedback Form.</u> Provide the event invitation and someone will help to post to the KoCAA LinkedIn page on your behalf. IARs, FAs, AGAs, GAs, RAECs, staff can help to share/ like the post. Comments must be turned off.

Tap into your social media network to help promote the event.



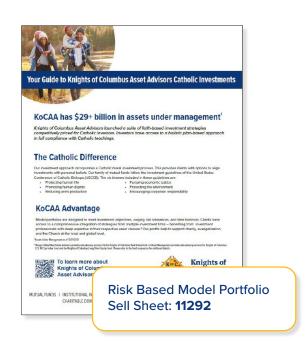


### **Event materials > Investment sales sheets**



Agent Supply Store > Home > Investments > Sell Sheets







## **Event materials > Banners & table covers**



Agent Supply Store > Home > Investments > Table Cloths and Banners











Asset Advisor – 8' Table Cloth: AA-TC-8

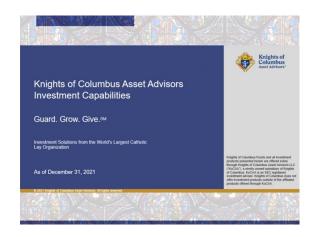
33.5" Deluxe Retractable Banner Kit: BANNER-MF

## **Event materials > The presentation**



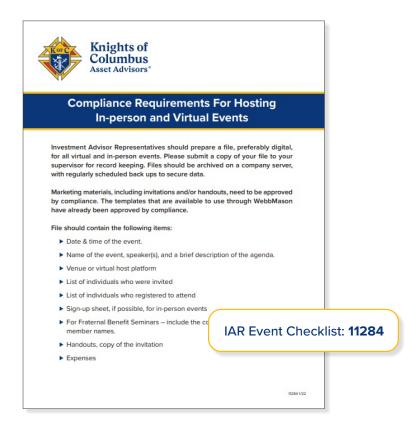
Agent Supply Store > Home > Marketing Materials – Investments

Two Powerpoint presentations – one standard and another abridged - have been developed/ approved for your use.



## **Checklist**

- ✓ Look for the compliance requirements for hosting events. Checklist provided in the investment compliance catalog in Agent Supply Store.
- ✓ Provide your supervisor with your monthly Marketing Tracker Template





Agent Supply Store > Home > Investments > Compliance

## Information, ideas, questions

Questions, ideas and suggestions can be submitted in the Agent Portal via the **Feedback Form**.

