Spirit FM Women's Conference FAQ

Q: How do I view my ticket?

A:

- 1. Visit <u>https://www.eventbrite.com/</u>
- 2. Log into your Eventbrite account (Don't have an account? Click <u>here</u>)
- 3. On the upper right-hand corner, click "Tickets"
- 4. Under "Orders," click "Spirit FM 7th Annual Women's Conference"

Q: How do I make changes to my ticket (food option, shirt size, name, etc..)? A:

- 1. View your ticket (steps to view your ticket can be found here)
- 2. On the right side of your ticket, click "edit"
- 3. Under edit you can change your:
 - a. First name
 - b. Last Name
 - c. Email
 - d. Address
 - e. Phone number
 - f. Birth Date
 - g. Lunch option
 - h. T-shirt size
 - i. Church you attend

Q: I want to buy a Premium or VIP table (sold as a set of 10 tickets only,) but I don't have all of the information (food options, shirt sizes, names, etc..)

A: You can buy the tickets now and change those options later in your account!

- 1. Purchase all 10 tickets. Make sure you put down names, (even if it's all the same name or "friend 1, friend 2, friend 3, etc..) T-shirt size, and lunch option.
- When you're ready to update your information, log into your Eventbrite account and make changes to your desired ticket. Click here for steps to <u>view your ticket</u>. Click here for steps to <u>edit your ticket</u>.
- 3. Don't have an Eventbrite account? Follow the steps on Question 4.

Q: What if I don't have an Eventbrite account?

A:

- 1. Find your confirmation email from Eventbrite (<u>noreply@order.eventbrite.com</u>)
- 2. Scroll down to the section called "Order Summary"
- 3. Under "Order Summary," you have the option to "view and manage" your order online.
- 4. This will take you to the Eventbrite Log In screen. If you do not have an account, click "Sign up for Eventbrite" at the bottom of the page
- 5. Follow the prompts and enter the email address you used to purchase your ticket
- 6. Eventbrite will send you an email with instructions to create your password
- 7. Click here for steps to view your ticket. Click here for steps to edit your ticket.

Q: What if I want to register as a Religious Sister, Nun or Priest?

A: We'd love to have you! Please call 813-289-8040 for instructions.

Q: What if I want to be a vendor, exhibitor, or sponsor?

A: Please visit <u>https://www.myspiritfm.com/vendors</u> to complete the Vendor/Exhibitor Application and Vendor/Exhibitor License and Liability Agreement Form.

Once you've filled out your forms, you will email them to Lori Mendelsohn at <u>Imendels4@gmail.com</u>, Lori will contact you within 7 days, and send you the link to register on Eventbrite. You will not have to fill out forms again.