

Our RADAR training program provides realistic approaches to developing active residents that work in unity with your housing authority. Coupled with her technical skill, Racquel Williams has the real life experience to motivate and inspire the most disengaged residents to reach their full potential.

RADAR covers everything from legal requirements, roles and responsibilities, elections, leadership, partnerships, effective meetings, money matters and community safety. This two day training is a small investment that has unlimited potential in terms of its effect on the lives of your residents and on your housing authority.

Your Resident Council will be equipped with a training guide and tons of templates that will take the guessing working out of running an effective resident council thus saving valuable staff time.

Racquel Williams Co-author & Lead Facilitator

Schedule Your Training Today! (855) RADAR-TODAY sales@getradartoday.com

## Training Customized Just for Your Residents!

Racquel's engaging RADAR training is built to specifically serve the needs of your residents as Racquel draws from industry best practices and her broad range of experiences in public housing.

#### Residents engaged and Inspired to Get Involved

Racquel engages and interacts with the residents in a way that is breath taking. She is able to reach deep into the core of who they are and pull out the leader within.

### Residents Leave Fully Equipped

Residents leave charged with an arsenal of tools to lead their community with little direction from Housing Staff. Residents leave so excited they can't wait to get started.

#### An Awakening for Resident Council Leadership

Residents are awakened to new possibilities and endless opportunities. The lights come on and they finally see the role they play in their community.



Racquel brought a breath of fresh air to Kinston Housing Authority. It was much needed motivation for residents to work on forming and bettering the Resident Councils in their community.

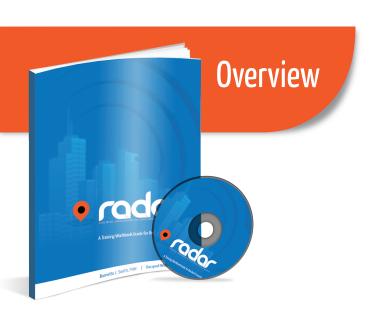
Susan Bryan – Kinston Housing Authority











R.A.D.A.R. training is a structured, research-based, hands-on training program designed to equip Resident Councils with the necessary skills required to represent the interest of their respective community. In general, the program encompasses the role of the resident councils effective meetings, budgeting and fundraising, community safety, and a review of HUD Resident Council Regulation requirements. Training sessions are presented using a 1-2 day format (depending on the specific requests of the client) and include mock situations where skills learned are practiced in a controlled environment, with constructive feedback. Each council receives a workbook which reinforces the content discussed during the training. Follow-up sessions are structured to support the needs of the resident council based on data received and analyzed from the previous training.

# Program Learning Objectives

At the completion of R.A.D.A.R. training, Resident Council participants will be able to:

- · Understand the role of Resident Councils and establish a council based on the standards recommended via HUD CFR 964;
- Establish a working partnership with the Housing Authority
- Establish business partnerships with organizations that can support the efforts of the respective Resident Council;
- Conduct effective Resident Council meetings;
- Understand and manage financial matters surrounding the operation of a Resident Council;
- Implement the community action plan that best meets the needs of the respective Resident Council (Every R.A.D.A.R. training comes with a Community Action Plan).

## **Details**

The R.A.D.A.R. curriculum provides a hands-on approach to learning and implementing a successful resident council program. R.A.D.A.R. was developed by two professionals with over 50 years of experience working with individuals who share similar backgrounds, interests, and challenges in the public housing arena. The pragmatic nature of the program is reflective of the experiences of R.A.D.A.R.'s creators, and can be observed in the curriculum plan of study.

# **Program Major Components**

- The Role of the Resident Councils
- Meeting State and Federal Legal Requirements
- Electing Officers, their Duties and Responsibilities
- Creating and Following Bylaws
- The Resident Advisory Board

## Leadership & Partnerships

**Effective Meetings** 

- Parliamentary Procedures
- · Setting and Effective Meeting Agenda
- How to Properly Record Minutes from a Meeting

**Money Matters** 

 Budgeting, Fundraising, and Choosing the Correct Bank

**Community Safety** 

- Asset Mapping
- · How to Report a Crime

**Mock Scenario Training** 

Ho to Properly Utilize & Complete R.A.D.A.R. templates

## **Program Standards**

R.A.D.A.R. is based on standards as outlined in Section 511 of the United States Housing Act and the regulations in 24 CFR Part 964. Those standards can be accessed in the Public Housing Authority (PHA) Plan which can be found at:

(http://portal.hud.gov/hudportal/docume nts/huddoc?id=DOC\_8904.pdf)

# Data obtained from all sessions are analyzed for common themes. Cumulative results from all R.A.D.A.R. trainings note the following:

- 99% of respondents indicated that RADAR increased their learning on the subject areas
- 99% of respondents indicated that they would recommend the training to other resident council members.
- 99% of respondents strongly agreed that they would use what they have learned in their leadership role on the Resident Council.

## Research

At the conclusion of each training session, participants are given an opportunity to provide constructive feedback on R.A.D.A.R. program components experienced. The research garnered from the evaluation is used to prepare for all follow-up sessions with the resident council. Resident councils are given a pre questionnaire which rates their own personal knowledge of the CFR Code, resident satisfaction in the community and their performance as a governing body.

During the follow-up training, program participants are also asked the following:

- 1. What tangible results have occurred since training?
- 2. What changes made by resident council members have impacted community members (residents)?
- 3. Describe the attitude of management since the training.