

CAN & LIVE
BRINGING OPPORTUNITY HOME

SECTION 8 HOUSING FORUM 2018



Norfolk Section 8 Housing Forum Post Training Report

A One Million Moms OFF Welfare Strategy

CAN & LIVE
BRINGING OPPORTUNITY HOME

SECTION 8 HOUSING FORUM 2018

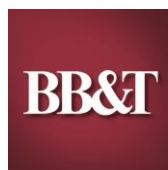
Thursday June 28, 2018
9am - 4pm

Old Dominion University
Strome Entrepreneurial Center
1006 Visual Arts Building
Norfolk, VA 23529

NORFOLK, VA
The Hampton Roads Region
Virginia Beach, Chesapeake,
Newport News, Hampton,
Portsmouth, Suffolk...

Increasing Rental and Homeownership Opportunities

In Partnership with,



Home Mortgage



VPLC

Virginia Poverty
Law Center





Date and Venue

The Can I Live, Inc (CIL) Section 8 Housing Forum sponsored by Virginia Housing Development Authority (VHDA), Hampton Road Ventures (HRV), Norfolk Redevelopment and Housing Authority (NRHA), BB& T Mortgage, FDIC, SunTrust, City of Norfolk, Virginia Law Poverty Center (VLPC), Strome Entrepreneurial Center and the One Million Moms OFF Welfare (1MMOW) initiative took place on Thursday June 28, 2018 at the Old Dominion University's Strome Entrepreneurial Center from 9:00 am to 4:00 pm.

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Audience included public housing and section 8 housing residents from local housing authorities and Public Housing Authority (PHA) and City of Norfolk Staff.

The one-day forum set to bring out stakeholders (residents, housing and city staff, landlords and lenders) for a one-day information sharing and brain storming session that would assist the City of Norfolk and other local PHA's with the tools they need to bolster self-sufficiency and smoothly transition families in the St. Paul's redevelopment relocation plan.

Background

In Today's hot real estate markets, there are little to no incentives for landlords to rent to low-income families through the HCV program. Although the program offers on-time and consistent rent payments every month, both landlords and tenants are faced with a plethora of challenges that serve as barriers to renting and finding adequate affordable housing throughout the state of Virginia. Through our One Million Moms OFF Welfare Initiative, Can I Live will host a series of regional forums aimed at streamlining and closing the gaps in this nation's stable affordable housing program—Housing Choice Voucher.

It is important to note that as Public Housing Authorities (PHA's) undergo major redevelopment through the RAD (Rental Assistance Demonstration, LICTC (Low-Income Housing Tax Credit) and other affordable housing development programs; public housing residents in most cases will be granted Section 8 vouchers to assist them in their relocation efforts. The shortage of available landlords is proving disastrous for housing staff and their budgets but will also contribute to an increase in homelessness if not adequately coordinated and supported.

More Specifically, on January 23, 2018 The City of Norfolk's City Council approved a resolution authorizing the City and NRHA to begin planning with residents and community stakeholders for transformation of Tidewater Gardens, Young Terrace and Calvert Square public housing communities. More than sixty (60%) of families stated that they would opt in to receiving the Section 8 Voucher. This creates an administrative challenge on several fronts not to mention not having enough landlords in the pipeline to accommodate 1000+ vouchers.

CAN LIVE SECTION 8 HOUSING FORUM 2018



SECTION 8 HOUSING FORUM 2018
Increasing Rental and Homeownership Opportunities

NORFOLK, VA Thursday June 28, 2018
9 am to 4 pm
Old Dominion University
Strome Entrepreneurial Center
1006 Visual Arts Building
Norfolk, VA 23529

The Hampton Roads Region:
Virginia Beach, Chesapeake, Newport News,
Hampton, Portsmouth, Suffolk...

Who Should Attend?

- Mission Driven Landlords**
Use Your Property to Foster Self-Sufficiency and Spur Economic Growth
- City and Housing Staff**
Streamlining the Landlord On-Boarding Process
- Banks and Lenders**
Duty to Serve: Fill the Gaps in Community and Economic Development
- HUD Program Participants**
Don't Get Left Out in the Cold: Access Your Next Affordable Place with Ease

To Register: <https://norfolksection8forum.eventbrite.com>

CANLIVE.ORG | EVENTS@CANLIVE.ORG | (202) 996.9550

The goals of the CIL Section 8 Housing Forum were to gather stakeholders for a brainstorming session that would bridge the gaps to the section 8 onboarding process for landlords and the portability process for residents.

Since the initial event sponsorship of VHDA, we spent time polling agencies, analyzing data and bridging the gaps.

More than 90 people RSVP'd for the Free event. However, only about 50 people actually participated with random people popping in and out throughout the day.

With morning news coverage, residents perceived this event as a place where they could pick up their Housing Choice(Section 8) Voucher. Although this was never conveyed, the message from the morning news seem to spread to residents, as CIL had more than 70 phone calls on this day asking about how they can pick up their section 8 voucher.

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In addition to making morning news, Wavy News, Channel 10 sent someone to cover the story:

<https://www.wavy.com/news/local-news/norfolk/residents-set-to-be-impacted-by-st-paul-s-redevelopment-get-help-from-advocacy-group/1272607761>



Forum Highlights



Realizing there were not enough landlords in the pipeline to support a smooth transition of families and so many missing spokes within the section 8 portability process-CIL understood the urgency in repairing these mechanisms before the St. Paul's redevelopment efforts kicked into its next gear.

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CIL provided attendees with real actionable solutions that would empower residents to leverage and see this great opportunity before them and give administrators insight on how to coordinate services with families being first and at the center of every decision.

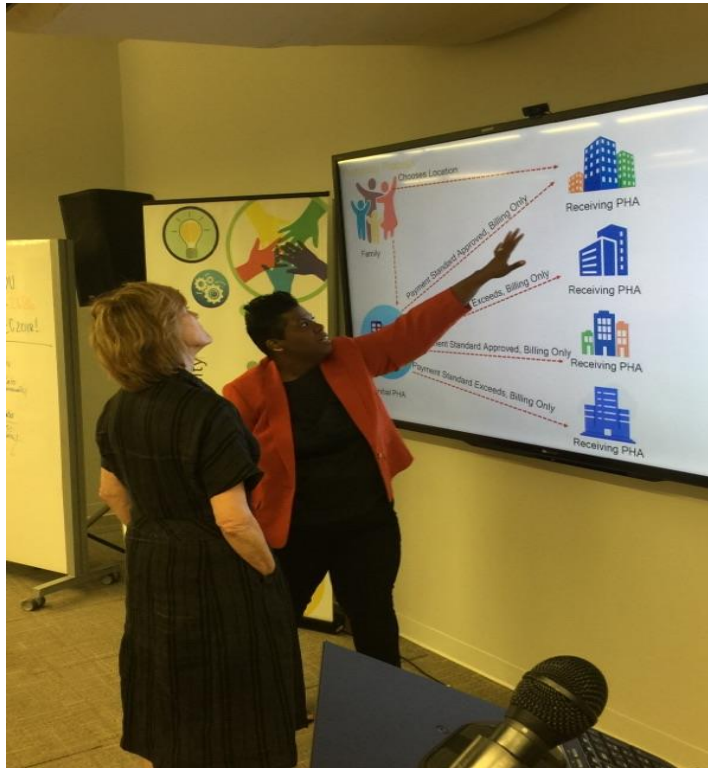
The power behind the Can I Live, Inc Section 8 Housing Forum was the story of its founder, Racquel Williams-Jones. A once struggling single welfare mother of four who bravely explains what it was like to be trapped in a merciless welfare system that penalized her for wanting to become economically independent. It is here where residents resonated with her personal experience making this the initial point of contact where credibility, authenticity and trust were established.

From depression, suicidal tendencies and thoughts of murdering her four (4) children, Ms. Jones shared her most vulnerable moments and instantly built credibility with residents which gave them a positive frame of reference.

Racquel illustrated what Hope looks like when you refuse to give up. Through the One Million Moms OFF Welfare(1MMOW) initiative –residents move from desperation to motivation. Residents were truly inspired as they engaged, participated and shared their own personal stories and bewilderment around why they had never heard of such programs and opportunities from NRHA staff.

We understand that the power is not in the message, but more so in the messenger!





Epiphanies were realized at the CIL Section 8 Housing Forum. Throughout the pre-data collection, it was important to note that the portability process was standard, whereas a PHA after being notified that a resident wanted to port out, would reach out to the receiving PHA and ask a series of basic questions.

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These questions consisted of the following basic analysis.

1. What is the PHA's payment standard?
2. What are the cost of utilities?
3. Will you bill or absorb the voucher?

Give or take an additional question or two, these were the inputs that surrounded most if not all PHA portability processes.

Aha Moment:



The one major epiphany that was missing from the portability process were the families current and or future economic /self-sufficiency goals. These questions are never asked and or considered.

Also, there are no mechanisms in place for the portability specialist to quickly see a family's goals and or match them up with a receiving agency's programs-based upon those goals.

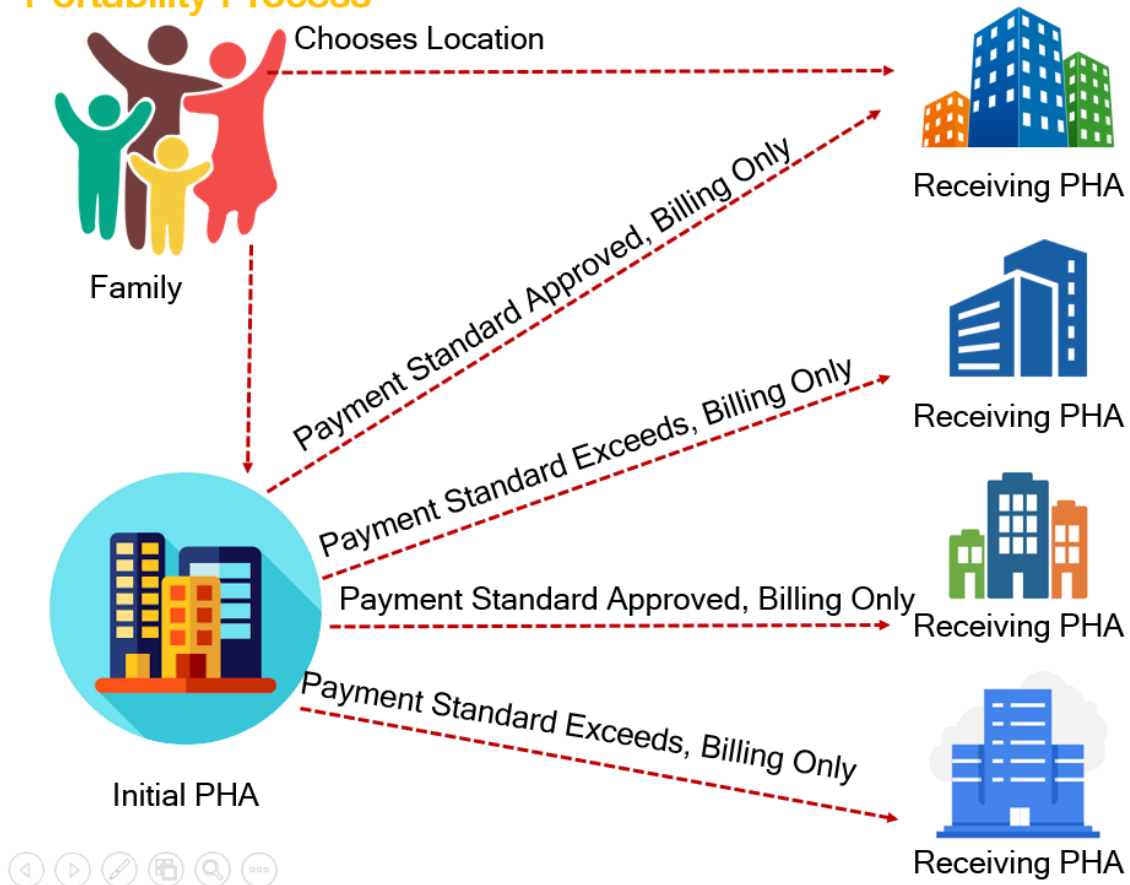
This was the biggest Aha moment for CIL. This gap needed to be filled if families were to relocate smoothly and be positioned for self-sufficiency goal attainment.

Reference the two charts on the following pages



A family's ability to port into another jurisdiction was solely based on financials of the PHA. The driving factors of this decision was based on whether the payment standard was lower than what NRHA was currently paying.

Portability Process



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Another example:

A single mother of 3 is given a voucher from NRHA during the relocation process. She's given the basic information about porting her voucher anywhere in the United States. Her family is not aware of the back-office nuisances that exist, so she chooses an initial PHA (in New York) to port her voucher, only to be told no, because the payment standard is too high.

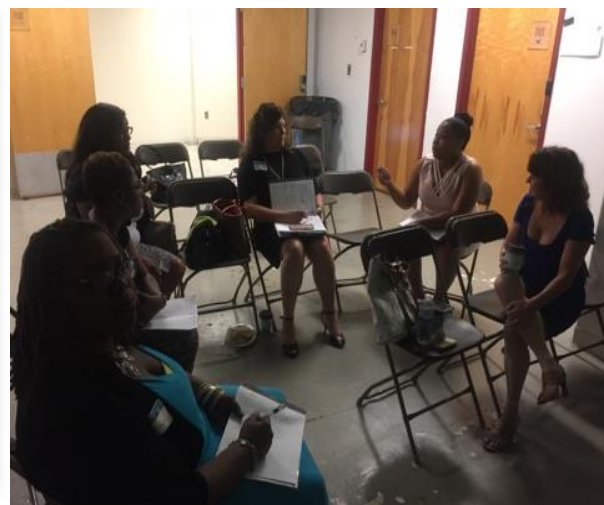
She tries again and fails for the same reasons. After the third (3rd) attempt, not only is she stressed and becoming more frustrated with this process, she then begins to lower her standards, expectations and no longer able to consider the green lights of opportunity before her. She wants to get her family moved and situation, so she can move on with her life.

She finally finds a PHA's whose payment standard is consistent with NRHA and therefore ports on the sole basis that she wants to be done with this ineffective process. However, what she doesn't realize is that she has ported into an agency that is not supportive of her self sufficiency goals. This information was never considered during the initial portability process. It is not the driving force behind her decision making, nor the agency's. When she arrives at the receiving agency, she will follow protocol and continue to live a life dependent on subsidized housing.

To this end, CIL believes that to bolster self-sufficiency, the family's goals must take center stage to the navigation/relocation process and must be the "starting point" to successfully transitioning the family into opportunities of economic growth.

Staff Quote:

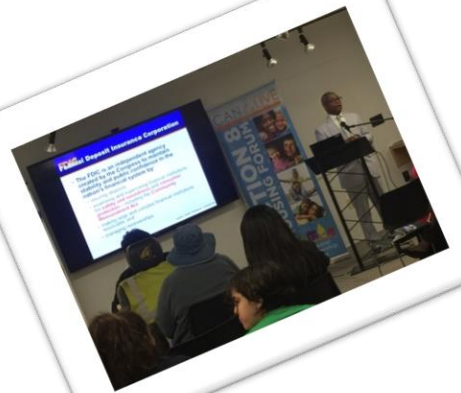
"This is actually the missing piece, this is huge, if we can find out how to connect this piece, it would be a game changer for the entire industry".



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Recommendations:



NRHA

1. Sole source CIL as a strategic partner in the upcoming RFP process to provide consultancy, back office administration and portability systems navigation and self-sufficiency empowerment and education to families.

2. Utilize the power of Racquel's story to fuel residents desire to achieve great things. This is the value we bring to agencies. Once residents are activated with a dose of motivation, then support them with wrap around services, case managers, coaches, etc.

3. With a sole sourced contract, CIL in partnership with Old Dominion University (Strome Entrepreneurship Center) will create a technology dashboard that will communicate and coordinate portability activities in NRHA and the state of Virginia. This model can be scaled and offered to other PHA's throughout the nation.

4. VHDA fund CIL through its sponsorship grant to host 3 more forums centralize to the areas where they manage their HCV programs.

5. Appoint a Resident Advisory Relocation Committee to assist with information dissemination, resident engagement and meeting facilitation, and/or moderation. It is important that residents see themselves in this entire process and that they hear this transformative plan from a resident's perspective.
6. RHA staff (i.e. Intake, Occupancy, Relocation, FSS, ROSS, Job Plus, and Portability) should attend a two-day training hosted and facilitated by RW Jones on fostering a culture of self-sufficiency. This will assist the staff in creating the needed mechanisms to ensure that a family's goals and desire to achieve economic independence were at the forefront of all decision making. **This is not a resident services function alone.**
7. NRHA board should set up an ad-hoc committee to ensure that all available opportunities (i.e. Section 3) were actualized. This means gearing residents up for training that will make them qualified to compete for the opportunities when they become available.



This committee (in partnership with the resident advisory relocation committee) will identify the “low hanging fruit” opportunities (i.e. cleaning/janitorial, landscaping, moving, document prep clerk, construction software, inspections, etc.). Then begin to prepare residents to excel in these positions whether they are employees, independent contractors, or subcontractors of the project.

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- 8 Contract with CIL to host and facilitate all resident engagement meetings in partnership with the resident advisory relocation committee.

City of Norfolk

When writing the RFP for the self-sufficiency and relocation transition, the City of Norfolk should ensure that there is a way to measure success which includes evaluating the grantee on the number of jobs and opportunities that were actualized through Section 3 requirements. The success of a huge undertaking such as this will be in the number of opportunities that were afforded to residents.

Tenant Management Councils

- 9 Seek new membership, obtain additional training centered on community development and NRHA programs and how they impact families. TMCs must learn how NRHA works and how to work in partnership with them to influence the annual planning process. The data shows that even the TMC's were not aware of NRHA's programming. **CIL knows that NRHA shares this information with residents at every opportunity available but understands that it's the delivery of the information that matters most.**

Conclusion:

Can I Live, Inc (CIL) keenly understands the needs of residents as well as the business behind public housing agencies. It is important to note, that RW Jones, chaired a housing authority and was a board commissioner for 9+ years. She also worked within a housing authority and led their Family Self Sufficiency (FSS) department. In less than 3 months, Ms. Jones almost doubled their FSS program caseload. Although this was fantastic outcomes, it was met with great scrutiny as the PHA was already burnt out and not wanting to do more work. It was there RW realized the overly complicated, redundant and ineffective work processes PHA staff were used to working within. CIL believes that self-sufficiency is not a function, it is not a program, but more so it is a culture that is fostered. It is a mindset that should not only be the goal of a dependent family but also of those that work and lead agencies like NRHA.

CIL is always excited to serve its constituent base and looks forward to more opportunities like this to share who we are and ignite families to achieve economic independence.

In closing, CIL is doing great things and we look forward to doing great things with you!



Survey Summary Analysis

There were 15 surveys submitted regarding residents. What is clear from the respondents is that the overwhelming majority of them know little or nothing about the Section 8 voucher rental process. Even those who do, they have very limited knowledge. The same can be said for the Section 8 voucher homeownership process, where 13 respondents selected that they know nothing about the process.

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There is evidence that the respondents could benefit from assistance from the Tenant Management Council where a significant number of respondents noted that the council could help them better understand the Section 8 voucher process. This is significant since 13 of the respondents stated that they planned to take a voucher. Many of them noted that they planned to stay in Norfolk when finding a home with the voucher. For those who selected “No” or “Maybe”, regarding whether they would stay in Norfolk, interested locations they would consider ranged from D.C. to North Carolina. Most locations of interest were still in Virginia.

Half (8) of the respondents noted that they are currently on a Section 8 waiting list and have been waiting from 1-3 years.

RESULTS (By Question-Residents)

Resident Responses- 15

Question 1- What do you know about the Section 8 voucher rental process?

- Little to Nothing (9)
- Help people move to a house/apartment (1)
- You have a certain period of time to find housing (1)
- I know how to talk to the landlord and how to look for housing (1)
- You have to wait (1)
- When you get approved through your voucher and are in need, you can process your voucher (1)
- No Response (1)



Question 2- What do you know about the Section 8 voucher homeownership process?

- Nothing (13)
- They help tenants in a single family home pay their rent based on income. It helps you not live in poverty-zoned housing (1)
- You can use your voucher to help with owning your own home (1)

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Question 3- If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do? (Direct Quotes)

- Help tenants become informed about the process. Help tenants more if they have trouble (... the landlord to emergency shelter).
- Help me understand more about Section 8.
- Help me to find a place to live who will accept my voucher.
- Put me somewhere safe.
- Everything
- Help me with the right information hands on.
- Give it to me now.
- Help me get one.
- Gain all information mentioned today. Relay information.
- Help me learn how to process with it.
- (Five individuals did not respond)

Question 4- If you live in the St. Paul's area, do you plan on taking a voucher?

- Yes (13)
- No (2)

Question 5- If "Yes", do you plan to stay in Norfolk?

- Yes (6)
- No (1)
- Maybe (8)

Question 6- If "No", what are the top three (3) locations you would like to take your voucher? (Direct Quotes)

- Downtown section close to work opportunities, Norfolk State Location or, Ocean view/Little Creek Road
- Portsmouth, Chesapeake, or Norfolk
- North Carolina or Washington, DC
- St. Paul's Apartments
- Delaware, Maryland, or North Carolina



- Chesapeake, Norfolk, or Philadelphia
- Memphis, New Bern, or Virginia beach
- Chesapeake, Virginia Beach, or Norfolk
- Norfolk, Virginia Beach, or Portsmouth
- Portsmouth, Norfolk, or Chesapeake
- Delaware, Maryland, Chesapeake
- Virginia Beach

Question 7- Are you currently on a Section 8 waiting list?

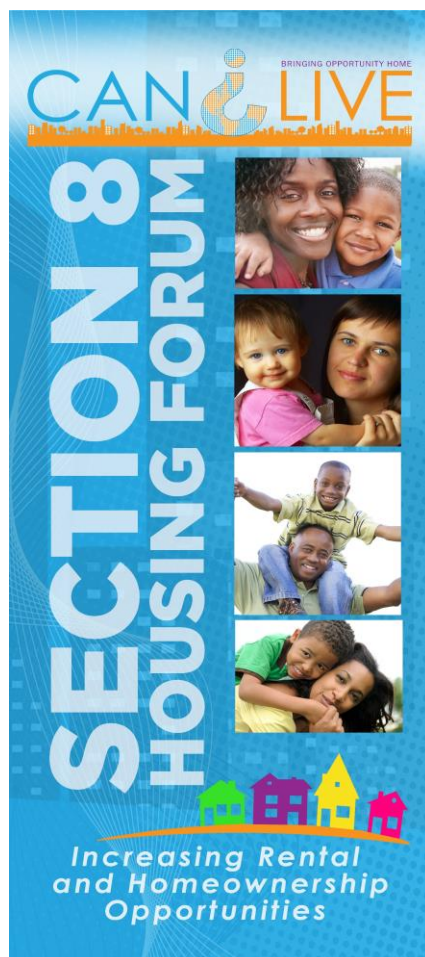
- 8 (yes)
- 7 (no)

Question 8- If “Yes” to the previous question, how long have you been waiting?

- 8 (1-3 years)
- 1 (7 or more years)

PHA/City Staff- 1

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Contact Us:

For more information about the content within this post training report, please contact:

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Please See Registrations and Survey Attachments Below:

Can I Live, Inc Section 8 Housing Forum | Norfolk

Thursday, June 28, 2018 from 8:30 AM to 4:00 PM (EDT)
Strome Entrepreneurial Center - 3rd Floor - 1006 Visual Arts Building - Norfolk, VA 23529

	Last Name	First Name	Qty	Ticket Type	Payment Status
<input type="checkbox"/>	Anthony	Joy	1	Resident	Free Order Order 47017149560-788884416
<input type="checkbox"/>	Ben Yisrael	Yhoshua	1	Resident	Free Order Order 47017149560-786682482
<input type="checkbox"/>	Black	Sarah	1	Non Profit/Community Activist	Free Order Order 47017149560-787436692
<input checked="" type="checkbox"/>	Brickhouse	Aleitha	2	Resident	Free Order Order 47017149560-788956758
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<input type="checkbox"/>	Brown	Tarsha	1	Non Profit/Community Activist	Free Order Order 47017149560-790190000
<input type="checkbox"/>	Charity	Laurie	2	Resident	Free Order Order 47017149560-789476039
<input type="checkbox"/>	Coppage	Amelia	1	Mission Driven Landlord	Free Order Order 47017149560-786655240
<input checked="" type="checkbox"/>	Espre	April	1	Government/Housing Staff	Free Order Order 47017149560-789287038
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<input checked="" type="checkbox"/>	Fuller	Araminta Rhea	1	Resident	Free Order Order 47017149560-789868833
<input checked="" type="checkbox"/>	Gray	Wilma	1	Resident	Free Order Order 47017149560-789050679
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<input type="checkbox"/>	Lewis	Jeanette	1	Mission Driven Landlord	Free Order Order 47017149560-787860321
<input checked="" type="checkbox"/>	Louison	Alezia	1	Resident	Free Order Order 47017149560-787590045
<input checked="" type="checkbox"/>	Manning	Victoria	2	Resident	Free Order Order 47017149560-790358279
<input type="checkbox"/>	McInnis	SeeAsia	2	Resident	Free Order Order 47017149560-790031662

Can I Live, Inc Section 8 Housing Forum | Norfolk

Last Name	First Name	Qty	Ticket Type	Payment Status
<input type="checkbox"/> Miller	Greg	2	Resident	Free Order Order 47017149560-787303818
<input type="checkbox"/> Moye	Nigel	1	Resident	Free Order Order 47017149560-789005408
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<input type="checkbox"/> Moye	Nigel	1	Resident	Free Order Order 47017149560-789005870
<input type="checkbox"/> Perry	Shanequa	1	Resident	Free Order Order 47017149560-789753095
<input type="checkbox"/> Quinonez	Jorge	1	Lender/Financial Institution	Free Order Order 47017149560-788932606
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<input type="checkbox"/> Reed	Marjorie	1	Resident	Free Order Order 47017149560-787048086
<input type="checkbox"/> Richardson	Walter	1	Resident	Free Order Order 47017149560-787361820
<input type="checkbox"/> Riddick	Donna	1	Resident	Free Order Order 47017149560-790435658
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<input checked="" type="checkbox"/> Shusko	Natalia	1	Mission Driven Landlord	Free Order Order 47017149560-784525384
<input type="checkbox"/> Simmons	Dawn	1	Mission Driven Landlord	Free Order Order 47017149560-787667106
<input type="checkbox"/> Simpson	DWAYNE	1	Resident	Free Order Order 47017149560-790061596
<input type="checkbox"/> Simpson	DWAYNE	1	Government/Housing Staff	Free Order Order 47017149560-790061596
<input checked="" type="checkbox"/> Spencer	Irene	2	Resident	Free Order Order 47017149560-789411957
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<input checked="" type="checkbox"/> sykes	chalette	2	Resident	Free Order Order 47017149560-788057013
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<input type="checkbox"/> Taylor	Laniqua Queen	1	Mission Driven Landlord	Free Order Order 47017149560-789321963
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<input type="checkbox"/> Watson	Ebony	1	Resident	Free Order Order 47017149560-790386825
<input type="checkbox"/> White	Jakeia	1	Resident	Free Order Order 47017149560-789390525
<input type="checkbox"/> Williams	Crystal	1	Resident	Free Order Order 47017149560-787612060
<input type="checkbox"/> Williams	Johnnie	1	Mission Driven Landlord	Free Order Order 47017149560-789982879
<input checked="" type="checkbox"/> Williams	Danisha	1	Non Profit/Community Activist	Free Order Order 47017149560-787917162

Last Name	First Name	Qty	Ticket Type	Payment Status
<input checked="" type="checkbox"/> wright	reginald	1	Resident	Free Order Order 47017149560-789650935

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
You go and know how to talk to the landlord also how to look for housing
2. What do you know about the Section 8 voucher homeownership process?
Nothing, but I am truly eager to learn.
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Help me learn how to process with it.
4. If you live in the St. Paul's area, do you plan on taking a voucher?
☒ Yes or No
5. If Yes, do you plan to stay in Norfolk?
☒ Yes or ☒ No
6. If no, what are the top 3 locations you would want to take your voucher?
Virginia Beach
7. Are you currently on a section 8 waiting list?
☒ Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - a. ☒ 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more



Residents:

1. What do you know about the Section 8 voucher rental process?
you have a certain period to find housing
2. What do you know about the Section 8 voucher homeownership process?
nothing
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
gain all information mentioned today (educated)
relay information
4. If no you live in the St. Paul's area, do you plan on taking a voucher?
Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or No - depends
6. If no, what are the top 3 locations you would want to take your voucher?
Delaware
Maryland
Chesapeake
7. no Are you currently on a section 8 waiting list?
Yes or No
8. If "yes" to the previous question, how long have you been waiting?
a 1 to 3 years
b. 4 to 6 years
c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
You have to wait
2. What do you know about the Section 8 voucher homeownership process?
Nothing
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Help me get one
4. If you live in the St. Paul's area, do you plan on taking a voucher? N/A
☒ Yes or ☐ No
5. If Yes, do you plan to stay in Norfolk?
☒ Yes or ☐ No
6. If no, what are the top 3 locations you would want to take your voucher?
Portsmouth
Norfolk
Chesapeake
7. Are you currently on a section 8 waiting list?
Yes or ☒ No
8. If "yes" to the previous question, how long have you been waiting?
 - a. 1 to 3 years
 - b. 4 to 6 years
 - c. ☒ 7 or more

PREVIOUSLY
ON WAITING
LIST FOR ~~NO~~
Virginia Beach

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
Not much
2. What do you know about the Section 8 voucher homeownership process?
Nothing
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
yes
4. If you live in the St. Paul's area, do you plan on taking a voucher?
☒ Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or No IDK
6. If no, what are the top 3 locations you would want to take your voucher?
Norfolk
VA Beach
Portsmouth
7. Are you currently on a section 8 waiting list?
☒ Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - a. ☒ 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
Not Really.
2. What do you know about the Section 8 voucher homeownership process?
No
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
No
4. If you live in the St. Paul's area, do you plan on taking a voucher?
Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or No
6. If no, what are the top 3 locations you would want to take your voucher?
N/A
7. Are you currently on a section 8 waiting list?
Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - a. 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more

Wilma Gray



Residents:

1. What do you know about the Section 8 voucher rental process?

None

2. What do you know about the Section 8 voucher homeownership process?

None

3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?

4. If you live in the St. Paul's area, do you plan on taking a voucher?

☒ Yes or ☐ No

5. If Yes, do you plan to stay in Norfolk?

Yes or ☐ No

6. If no, what are the top 3 locations you would want to take your voucher?

Chesapeake

Virginia Beach

Norfolk

7. Are you currently on a section 8 waiting list?

Yes or ☒ No

8. If "yes" to the previous question, how long have you been waiting?

- a. 1 to 3 years
- b. 4 to 6 years
- c. 7 or more



Residents:

1. What do you know about the Section 8 voucher rental process?
I know that it is a program to help people move to
a house or apt. that you would otherwise not
be in your budget
2. What do you know about the Section 8 voucher homeownership process?
Nothing
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Give it to me now
4. If you live in the St. Paul's area, do you plan on taking a voucher?
Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or No - not really sure yet
6. If no, what are the top 3 locations you would want to take your voucher?
Memphis TN
New Bern NC
OVA. Beach
7. Are you currently on a section 8 waiting list?
Yes or No
8. If "yes" to the previous question, how long have you been waiting?
a 1 to 3 years
b. 4 to 6 years
c. 7 or more

K Fentress

Victoria Manning

Victoriademanning23@gmail.com

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?

I really know nothing at all

2. What do you know about the Section 8 voucher homeownership process?

I really know nothing at all

3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?

Help me with the right information hands on.

4. If you live in the St. Paul's area, do you plan on taking a voucher?

☒ Yes or ☐ No

5. If Yes, do you plan to stay in Norfolk?

Yes or No maybe not sure

6. If no, what are the top 3 locations you would want to take your voucher?

Chesapeake
Norfolk
Philadelphia

7. Are you currently on a section 8 waiting list?

Yes or ☒ No

8. If "yes" to the previous question, how long have you been waiting?

- a. 1 to 3 years
- b. 4 to 6 years
- c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?

2. What do you know about the Section 8 voucher homeownership process?
Nothing

3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?

4. If you live in the St. Paul's area, do you plan on taking a voucher?
Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or No depends
6. If no, what are the top 3 locations you would want to take your voucher?
Delaware
Maryland
North Carolina
7. Are you currently on a section 8 waiting list?
Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - a. 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
Nothing
2. What do you know about the Section 8 voucher homeownership process?
Nothing
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Everything
4. If you live in the St. Paul's area, do you plan on taking a voucher?
☒ Yes or No
5. If Yes, do you plan to stay in Norfolk?
☒ Yes or No
6. If no, what are the top 3 locations you would want to take your voucher?

7. Are you currently on a section 8 waiting list?
Yes or ☒ No
8. If "yes" to the previous question, how long have you been waiting?
 - a. 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
when you get approved through your voucher and are
in need, you can process your payment.
2. What do you know about the Section 8 voucher homeownership process?
You can use your voucher to help with owning
your own home.
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
put me somewhere safe
4. If you live in the St. Paul's area, do you plan on taking a voucher?
☒ Yes or No
5. If Yes, do you plan to stay in Norfolk?
☒ Yes or No
6. If no, what are the top 3 locations you would want to take your voucher?
St. Paul's apartments
7. Are you currently on a section 8 waiting list?
☒ Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - ☒ a. 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more



Residents:

1. What do you know about the Section 8 voucher rental process?
I really don't know too much about it.
2. What do you know about the Section 8 voucher homeownership process?
same as above
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?

4. If you live in the St. Paul's area, do you plan on taking a voucher?
☒ Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or ☒ No
6. If no, what are the top 3 locations you would want to take your voucher?
NC
DC

7. Are you currently on a section 8 waiting list?
☒ Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - a. ☒ 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more



Residents:

1. What do you know about the Section 8 voucher rental process?
Honestly I know very little not to much.
2. What do you know about the Section 8 voucher homeownership process?
no information at all
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Help me find a place to live who will accept my voucher
4. If you live in the St. Paul's area, do you plan on taking a voucher?
☒ Yes or No
5. If Yes, do you plan to stay in Norfolk?
☒ Yes or No
6. If no, what are the top 3 locations you would want to take your voucher?
portsmouth
chesapeake
norfolk
7. Are you currently on a section 8 waiting list?
☒ Yes or No
8. If "yes" to the previous question, how long have you been waiting?
☒ a. 1 to 3 years
b. 4 to 6 years
c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
Nothing thing
2. What do you know about the Section 8 voucher homeownership process?
DO NOT KNOWN
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Help Me to understand more about section 8
4. If you live in the St. Paul's area, do you plan on taking a voucher?
Yes or No
5. If Yes, do you plan to stay in Norfolk?
Yes or No
6. If no, what are the top 3 locations you would want to take your voucher?

7. Are you currently on a section 8 waiting list?
Yes or No
8. If "yes" to the previous question, how long have you been waiting?
 - a. 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



Residents:

1. What do you know about the Section 8 voucher rental process?
Very little. I am familiar with it because mother had it off and on as I was growing up. I know she had a lot of trouble keeping it though.
2. What do you know about the Section 8 voucher homeownership process?
They help tenants in a single family home pay their rent based on income. It helps you not have to live in poverty zoned housing.
3. If your Tenant Management Council (TMC) could help you with the Section 8 voucher process, what would you like for them to do?
Help tenants become informed about the process. Help tenants more if they have trouble with the local level to emergency shelter.
4. If you live in the St. Paul's area, do you plan on taking a voucher?
Yes or ☒ No *Undecided. But I think I have too. My house is being demolished.*
5. If Yes, do you plan to stay in Norfolk?
☒ Yes or No
6. If no, what are the top 3 locations you would want to take your voucher?
*Down Town section close to work opportunities.
Norfolk State location
Ocean View/Kittling Creek Rd/Old Ocean View
Am Rivers base*
7. Are you currently on a section 8 waiting list?
Yes or ☒ No
8. If "yes" to the previous question, how long have you been waiting?
 - a. 1 to 3 years
 - b. 4 to 6 years
 - c. 7 or more

Can I Live Section 8 Housing Forum-Questionnaire



PHA/City Staff:

1. Can I Live, Inc. provides numerous training opportunities that would be beneficial to residents. What are some training areas where we can help you help residents?

Continue to foster a Partnership/Collaboration with VHDA

2. In your opinion, what are some problem areas in the lives of residents that you think need the greatest attention?

*1) Domestic Violence & Health Issues
2) Credit Issues
3) Possible Eviction
4) Fair Housing Ed -*

3. Can I Live, Inc. also trains staff and managerial (clients) in the housing authority arena. What areas do you believe Can I Live, Inc. may possibly be able to provide technical assistance for Public Housing Authority Staff.

*1) Working with Non profits
2) Collaboration Strategies
3) Planning & Communication idea
for all partners (Agencies & Clients, etc.)
& other resources in /
Services provided*