



Community Health Worker

Reports To: CHW Coordinator, PCDC/TRY

Job Location: Various

FLSA Status: Contract

Start/End dates: August 24, 2020 – December 31, 2020.

Employment type: \$3,360 per month + 20% hazard pay

TRY deploys Community Outreach Health Workers (CHWs) across North Carolina to connect those in need with support. The core CHW function is to raise awareness of TRY project services and provide community education through various avenues about COVID-19 illness, prevention, care, treatment. This will help dispel misinformation. CHWs will provide education and support to hard-to-reach populations who have traditionally been left out of the health care system by leveraging their familiarity and trust with the community. CHWs will be encouraged to be creative and entrepreneurial in finding ways to engage community members and utilize their own in-person and online social networks to recruit clients into the project.

Essential Duties and Responsibilities:

- Input client data and manage client referrals through the NCCARE360 online platform using a computer or tablet (training will be provided).
- Proactively locate those in the community in need of services related to COVID-19, health services and social services including assistance for transportation, housing, food, and personal safety.
- Engage at least 5 persons per day or 25/week
- Build relationships using active listening, informal counseling, and encouragement.
- Host learning events and exchanges through various platforms for local community members.
- Provide weekly reports and detailed timesheets to Coordinator.

Experience and Qualifications

- High-school diploma, or equivalent required. Undergraduate or Associate's degree preferred.
- Intermediate reading and writing English language skills required
- Basic computer literacy required. Experience with using a tablet or iPad preferred.
- Minimum 2-years work or volunteer experience in human services or healthcare with demonstrated knowledge of and ability to work with and within the targeted community
- A strong desire to help others and improve the health of the community
- Demonstrate professionalism and a commitment to client confidentiality
- Knowledge of local regulations and community resources preferred
- Ability to work well with diverse staff, stigmatized communities, and clientele including cultural, language, sexual identity, gender, and other diversity

Physical Demands

The physical demands described here are representative of those that must be met by a contractor to successfully perform the essential functions of this job. While performing the duties of this job, the employee is frequently required to communicate and exchange information by phone, email and in person. The contractor will be required to read and write reports electronically. The job may occasionally require lifting up to 30 pounds to transport presentation materials.

Forward Together

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